



Claudia Sihler, CPDT
Certified Pet Dog Trainer
HC 35 Box 5355-G, Wasilla, AK 99654
Phone/fax: (907) 357-2521
www.bettercompanion.com
bettercompanion@animalbehavior.net

Dog Behavior Classes
Agility Classes
Private Lessons
Behavior Consultations
for dogs and cats

Behavior Consultation Services Offered:

1) Animal Behavior Networks (ABN) Family Membership **\$ 29.-**

As an affiliate professional trainer with ABN, I can offer you this online service for a lower price than what it's offered for directly. The membership includes:

- The Library: over 150 behavior topics, Video's, and Self-Studies for dogs and cats – explanations, practical tips and step-by-step training help; e.g. puppy socialization checklist, close tethering, feline hyperactivity, pets and children,....
- The Pet Parenting Program: over 40 topics brought to your home via weekly emails. You can choose between the IdealDog™ program or topics for cats.
- The PetEthogram: your pet's online behavior file. You fill out the pet's history, I'll add my suggestions for the behavior modification (consultation only), and you decide if you'd like to send this information to your veterinarian, the breeder, another behavior specialist, or just keep it for yourself to track the behavioral changes in your dog.
- A network of behaviorists which can assist you by reviewing your pet's history (the PetEthogram), contacting and working together with your veterinarian and giving you advice for your specific case.

2) Behavior Triage **\$ 99.-**

The Behavior Triage offers the **evaluation of your pet's behavior**, discussing the possibilities for the best outcome and talking about estimated costs. You'll be signed up for the ABN membership and asked to fill out the PetEthogram. After reviewing your pet's history, I'll evaluate your case **either by phone or as an in-home visit**. This service doesn't include recommendations on how to treat any problem behaviors.

3) Behavior Treatment Consultation **\$ 179.-**

The Behavior Consultation includes the ABN membership, the review of your pet's history (the online PetEthogram), the **consultation and a written diagnosis and treatment protocol** (part of the PetEthogram). We'll also stay in touch by phone or email for about 4 weeks after the consultation, to monitor your progress. The consultation can be done either over the phone or as one in-home visit of about 1½ hrs.

Pricing and Payment Policies:

No Guarantee of Behavioral Improvement

Note there is no guarantee of behavioral improvement, since there are many factors that influence success rate. The client is purchasing professional time for analysis, opinion and recommendations.

Client Satisfaction Guarantee

Although we cannot guarantee behavioral results, we can guarantee Client Service Satisfaction. If you are not satisfied with the service provided, you may mail us your concerns describing the circumstances, and receive a refund. We must receive your request within 30 days after the day of consultation. After that no refunds are available. The costs for online services are non-refundable (\$29 for ABN Family Membership).



Claudia Sihler, CPDT
Certified Pet Dog Trainer
 HC 35 Box 5355-G, Wasilla, AK 99654
 Phone/fax: (907) 357-2521
www.bettercompanion.com
bettercompanion@animalbehavior.net

Dog Behavior Classes
 Agility Classes
 Private Lessons
 Behavior Consultations
 for dogs and cats

Phone Conference:

The client is responsible for the cost of long-distance phone calls.

In Home Visits:

The cost for the in-home visit is included within the **Palmer - Wasilla - Big Lake** area. For visits to the **Chugiak - Eagle River - Anchorage area or Willow, please add \$20**. For visits beyond that range, e.g. Girdwood or Talkeetna, please contact me by phone or email.

The consultation will take place only after full payment is received.

Please be aware that some cases may require further expenses:

- Referral to veterinarian for medical tests needed
- Referral to veterinarian for medication indicated
- Need for obedience training / socialization classes
- Need for behavioral products requested for behavior therapy

I have read the Pricing and Payment Policies and fully understand there is no guarantee of behavioral improvement. I want to sign up for:

- ABN Family Membership (\$29) \$_____
 - Behavior Triage (ABN Family Membership, review of the PetEthogram + case evaluation)
 - phone in-home (\$99) \$_____
 - Behavior Consultation (ABN Family Membership, review of the PetEthogram, consultation and treatment protocol)
 - phone in-home (\$179)\$_____
 - Surcharge for in-home Chugiak/ Anchorage/ Willow (\$20) \$_____
- Total payment:** _____ \$_____

First Name: _____ Last Name: _____

Pet's Name: _____ Dog or Cat

Email: _____ Phone: _____

Please return this form together with your payment.
 Do not send cash. Check or money order only. Make check payable to 'BetCo'.